



Series-9 Kiosk Hardware Verification



Notice

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Published in the United States of America by:
Source Technologies
11401A Granite Street, Charlotte, NC 28273

Author: Source Technologies.

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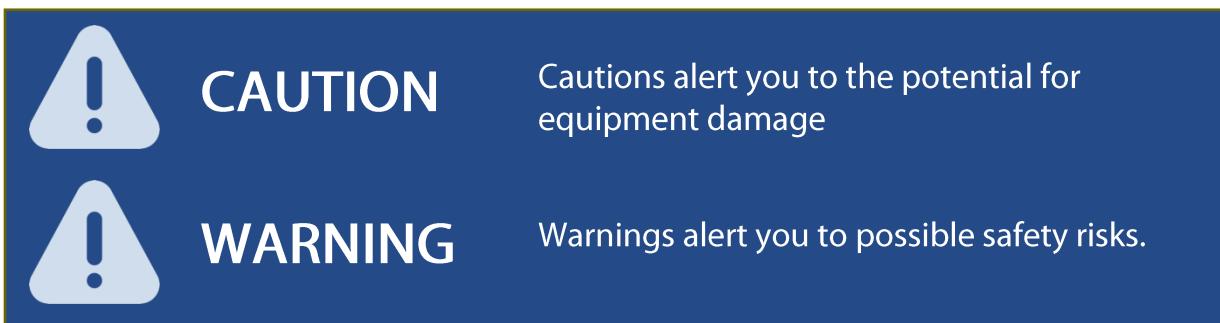
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Document Number: 109109
Revision: C

Operational Safety Information

WARNING AND CAUTION SYMBOLS

The following Warning and Caution symbols are used throughout this manual:



General Safety Information

This kiosk is intended for indoor use only.

All service procedures should be performed by properly trained and qualified service personnel.

Any on-site assembly needed during the installation process must be performed by properly trained and qualified service personnel.

The kiosk must be connected to a properly grounded and appropriately rated AC receptacle using the supplied cord set.

The kiosk must be bolted in place using the (4) supplied anchor bolts. See the Installation Manual for details.

The socket-outlet powering this equipment shall be installed near to the equipment and be easily accessible.

The kiosk must be properly shut down and then disconnected from the AC power supply before connecting signal cables to a host computer.

This kiosk is suitable for connection to IT power systems.

SYMBOLES D'AVERTISSEMENT ET DE MISE EN GARDE

Les symboles d'avertissement et de mise en garde suivants sont utilisés tout au long de ce manuel :



Consignes générales de sécurité.

Ce kiosque est destiné à un usage intérieur seulement.

Toutes les procédures d'entretien doivent être effectuées par du personnel d'entretien dûment formé et qualifié.

Tout montage sur site requis pendant le processus d'installation doit être effectué par un personnel de service qualifié et dûment formé.

Le kiosque doit être connecté à une prise secteur correctement mise à la terre et de calibre approprié à l'aide du cordon fourni.

Le kiosque doit être solidement monté au sol à l'aide des (4) boulons d'ancrage fournis. Consultez le manuel d'installation pour plus de détails.

La prise de courant qui alimente cet équipement doit être installée à proximité de l'équipement et être facilement accessible.

Le kiosque doit être correctement fermé puis déconnecté de l'alimentation secteur avant de connecter les câbles de signal à un ordinateur hôte.

Ce kiosque est approprié pour la connexion à des systèmes d'alimentation informatique.

FCC Statement



CAUTION

This kiosk contains sensitive electronic components that could be damaged if exposed to excessive force.



CAUTION

Use only factory-approved consumables and cleaning kits. Use of any non-approved supplies could permanently damage the kiosk and may void your warranty.

This equipment has been evaluated and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of the equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

This Class A digital apparatus complies with Canadian ICES-003.

Déclaration FCC



Cet équipement a été testé et déclaré conforme aux limites d'un appareil numérique de classe A, conformément à la partie 15 des règles de la FCC. Ces limites sont conçues pour fournir une protection raisonnable contre les interférences nuisibles lorsque l'équipement est utilisé dans un environnement commercial. Cet équipement génère, utilise et peut émettre de l'énergie radiofréquence et, s'il n'est pas installé et utilisé conformément au manuel d'instructions, peut causer des interférences nuisibles aux communications radio. L'utilisation de l'équipement dans une zone résidentielle est susceptible de causer des interférences nuisibles, auquel cas l'utilisateur devra corriger ces interférences à ses propres frais.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Important Laser Safety Notice

The laser barcode reader employed in this kiosk complies with US CFR1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50 dated June 24, 2007, and EN60825-1:1994+A1:2002+A2:2001 and IEC60825-1:1993+A1:1997+A2:2001.

Any changes or modifications to Source Technologies equipment, not expressly approved by Source Technologies, could void the user's authority to operate the equipment.



Avis Important Sur La Sécurité Du Laser

Le lecteur de codes à barres laser en option utilisé dans ce kiosque est conforme aux normes des États-Unis CFR 1040.10 et 1040.11, à l'exception des dérogations prévues par l'avis laser n.° 50 du 24 juin 2007 et les normes EN60825-1:1994+A1:2002+A2:2001 et IEC60825-1:1993+A1:1997+A2:2001.

Tout changement ou modification à l'équipement Source Technologies non expressément approuvé par cette dernière pourrait annuler le droit de l'utilisateur d'utiliser l'équipement.



Important Battery Safety Notice



WARNING

Risk of explosion if the motherboard battery is replaced by an incorrect type. Dispose of used batteries according to the battery manufacturer's instructions.



CAUTION

Source Technologies does not consider the battery a user-replaceable item. Battery replacement should only be performed by a Source Technologies' authorized repair technician at an authorized repair facility. Any attempt to replace the battery by a non-authorized technician may damage the device and void the manufacturer's warranty. For more information, please contact Technical Support.

Avis Important De Sécurité De La Batterie



AVERTISSEMENT

Risque d'explosion si la batterie de la carte mère est remplacée par un mauvais type. Jetez les piles usagées conformément aux instructions du fabricant de la batterie.



Mise En Garde

Source Technologies ne considère pas la batterie comme un élément remplaçable par l'utilisateur. Le remplacement des piles ne doit être effectué que par un technicien de réparation autorisé de Source Technologies dans un atelier de réparation agréé. Toute tentative de remplacement de la pile par un technicien non autorisé peut endommager l'appareil et annuler la garantie du fabricant. Pour plus d'informations, veuillez contacter le service d'assistance technique.

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CHAPTER 1 – PRODUCT OVERVIEW

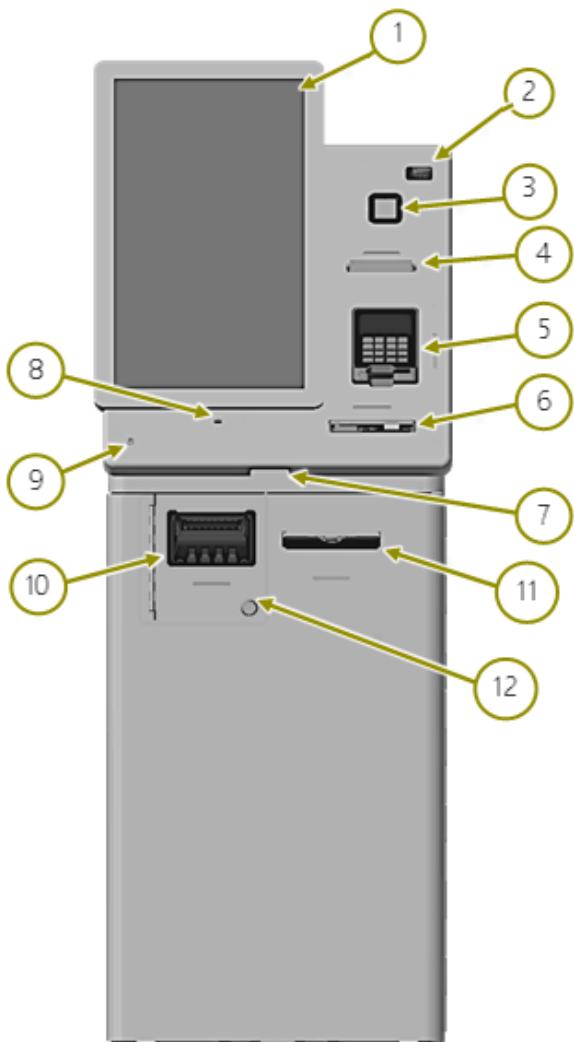
Kiosk Description

Source Technologies latest kiosk design is an industry game changer for financial institutions and self-service solutions. We have designed more capabilities offered by any manufacturer to date. At just over 2 square feet, this self-service bill pay is a great choice for maximizing space and can be placed almost anywhere in the store with no construction needed.

When paired with our software, the Series-9 from Source Technologies communicates directly with your back-end systems, enabling your clients to conduct business their way.

Kiosk Features and Options

Bill Pay Cash Acceptor Version



Banking Cash Recycler Version



Series-9 Components			
1	Touchscreen Display	8	Approach Sensor
2	Camera	9	Headphone Jack
3	Palm Scanner	10	Cash Acceptor
4	Receipt Printer	11	Cash Dispenser
5	PIN Pad/NFC/Card Reader	12	Cash Acceptor Access Door
6	Check Scanner	13	Cash Recycler
7	Barcode Imager/ ID Scanner	14	Coin Dispenser

Rear View

Rear View w/
Optional UPS

Rear View			
1	Power Cord	3	Lower Cabinet Alarm Hook Up
2	Network Connect	4	UPS

Materials Needed

1. Receipt paper (Provided in accessory kit)
2. Test card for card reader (Provided in accessory Kit)
3. Test checks: one business and one personal (Provided in accessory kit)
4. Cash and Coins to evaluate cash handlers.
5. Test card that has chip embedded for chip card reader.
6. Device Tester application (Included in image)

CHAPTER 2 – GETTING STARTED

Opening Device Tester

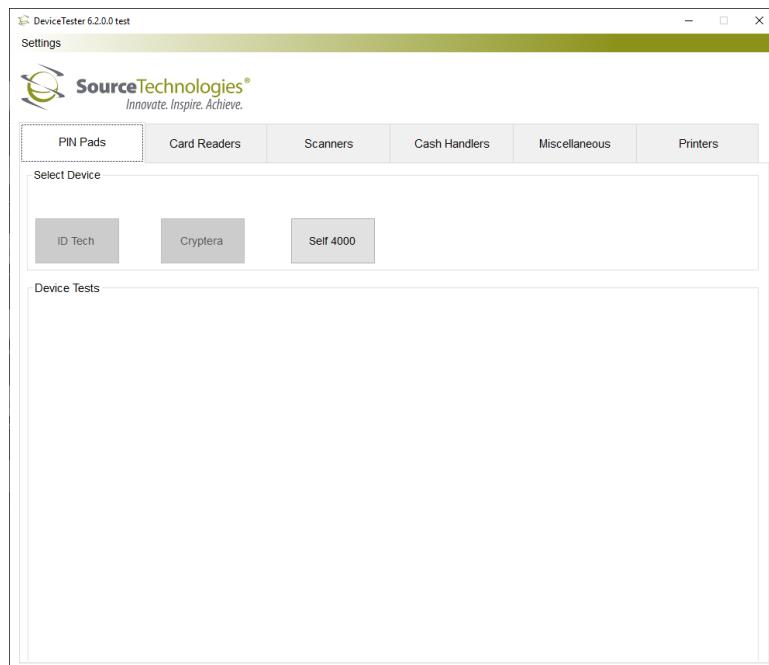
Note: See Operators Manual (Document Number 109066) for instructions on loading receipt paper, coins, cash, and powering on the kiosk.

Note: Not all test options are applicable for every Series-9 Kiosk.

1. To run Device Tester, located on the Desktop, double tap the Icon.



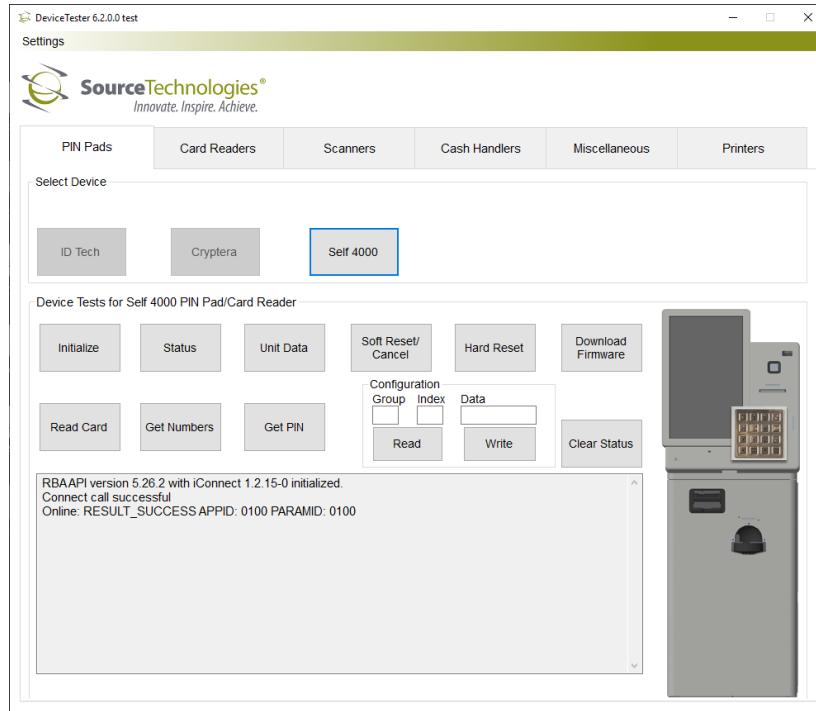
2. When executed, the Device Tester application will appear as shown.



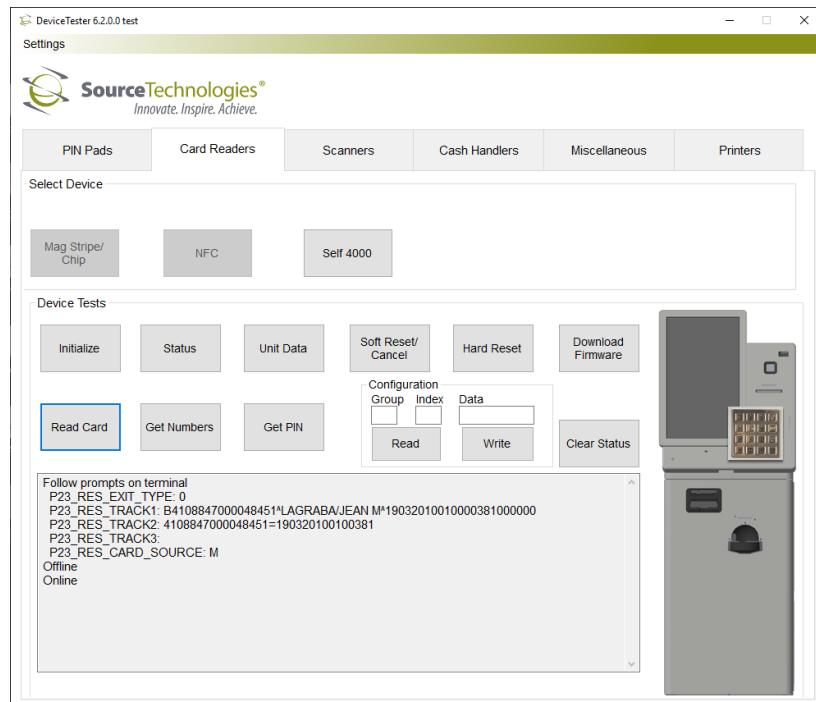
CHAPTER 3 – VERIFICATION TEST

3.1 Ingenico Self 4000 Combo

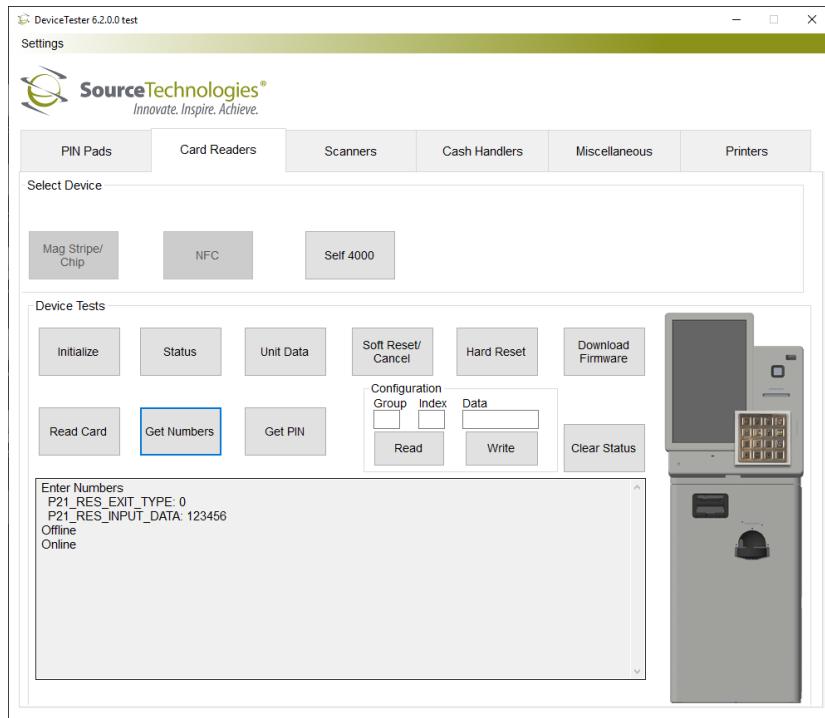
- Under the “PIN Pads” tab, select the “Self 4000” button.



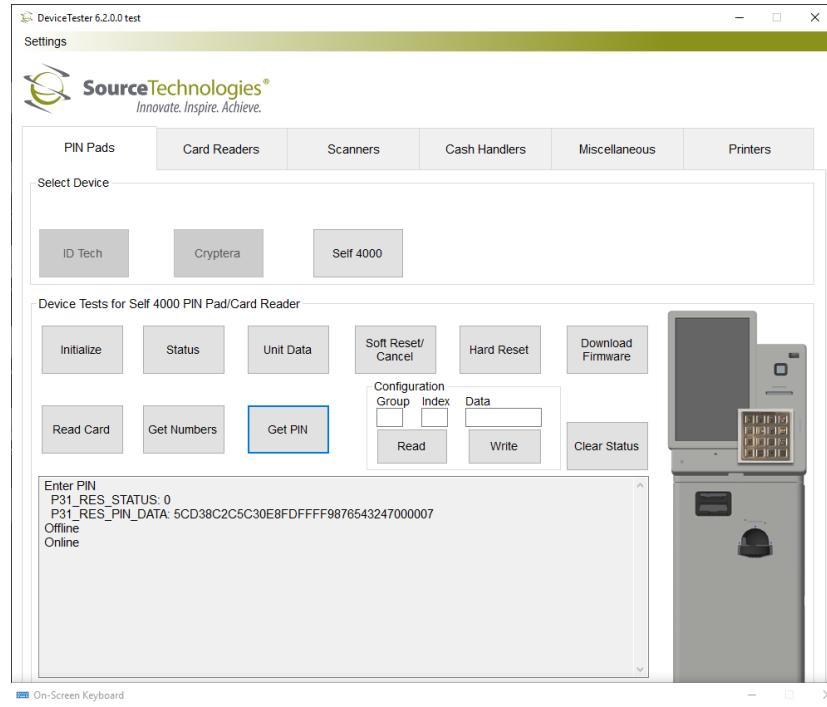
- Select the “Read Card” button and insert the test card.



3. Select the “Get Numbers” button to evaluate the operation of the Pin Pad. On the Pin Pad, press any 6 digits, then press the green enter button to complete the transaction.



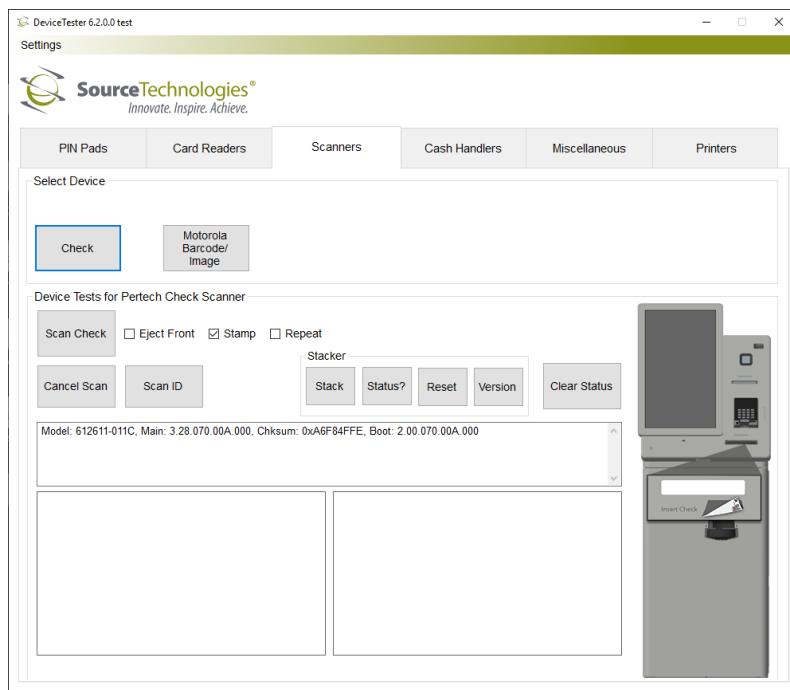
4. Select the “Get PIN” button. On the pin Pad, enter any 4 numbers followed by the green enter key.



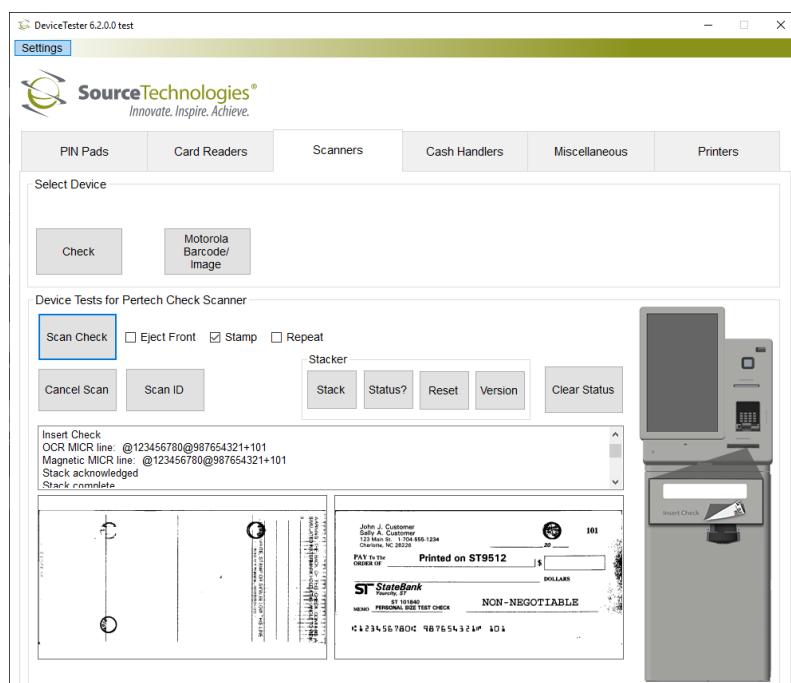
3.2 Scanners

3.2.1 Check

1. On the screen, select the “Scanners” tab, then select the “Check” button.

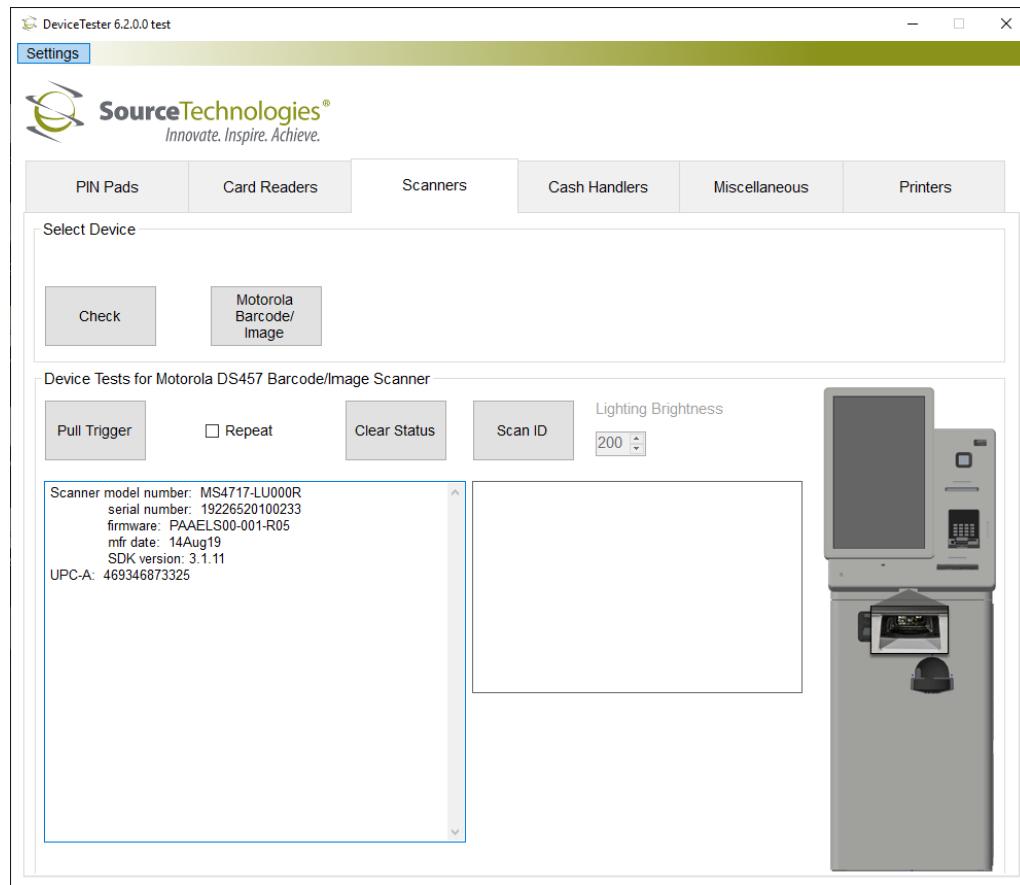


2. Select the “Scan Check” button and insert a check. If you have a stacker the check will stack inside the upper unit, if not the check will be returned to the user.



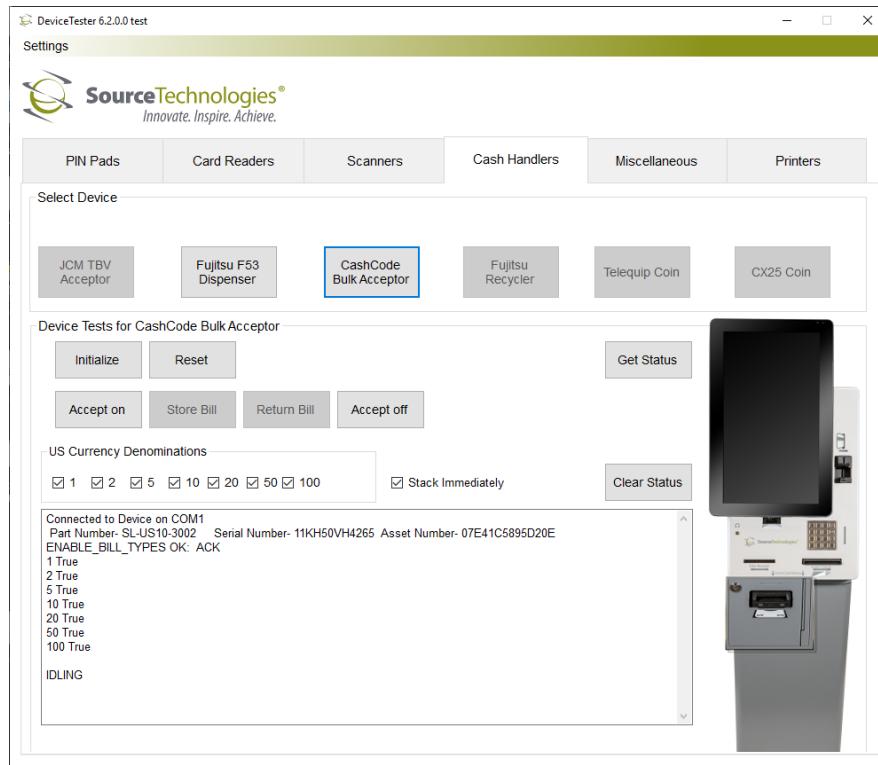
3.2.2 Barcode

Under the “Scanners” tab select the “Motorola Barcode/Image” button. Then select the “Pull Trigger” button. Place the test card under the scanner to read a barcode.



3.3 Cash Code Bulk Acceptor

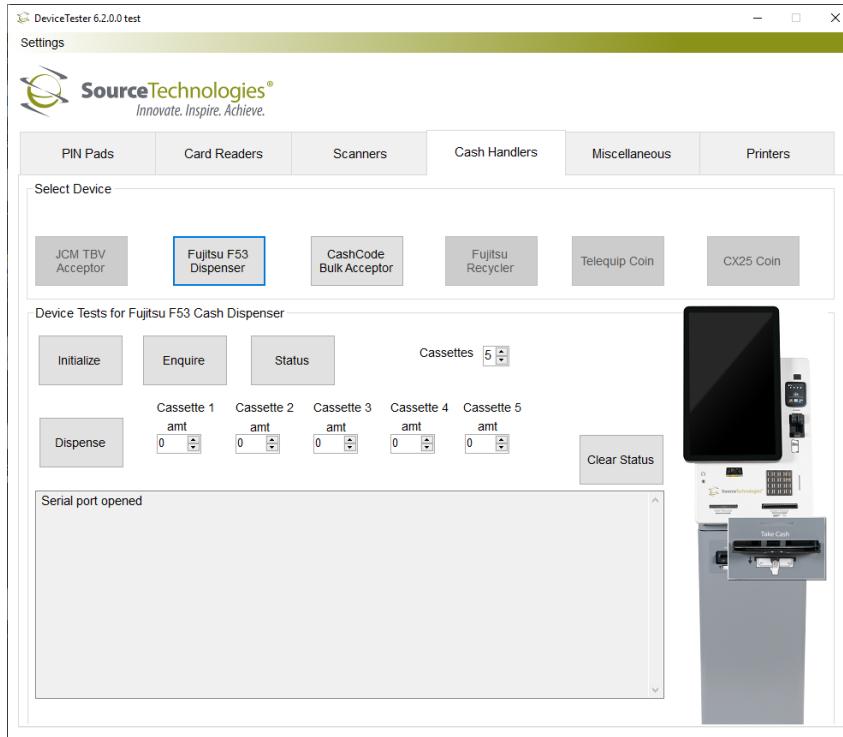
1. Select the “Cash Handlers” tab, then select the “CashCode Bulk Acceptor” button. Wait for the unit to connect and show “IDLING.”



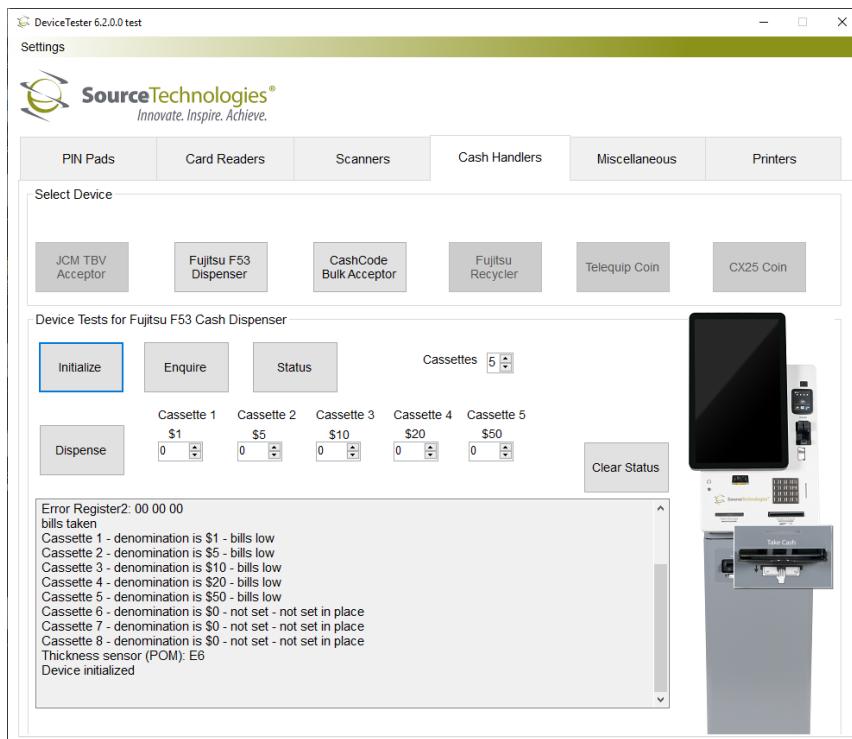
2. Select the “Accept On” button and insert bills. Cash should auto stack in the cash bin.
Note: You must select either the “Store Bill” or “Return Bill” buttons after hitting the “Accept on” button and inserting cash.
3. To turn off auto stacking, uncheck the “Stack Immediately” option. Select the option to remove the check mark.
4. After verification of the cash unit is complete, select the “Accept Off” button to end the test.

3.4 Fujitsu F53 Dispenser

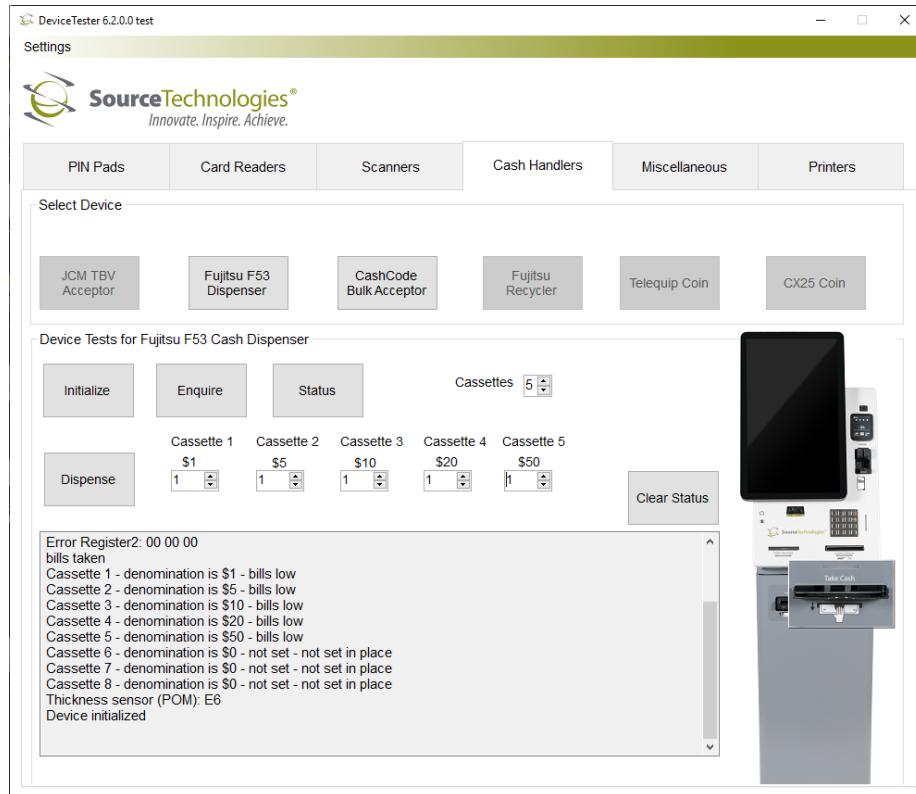
1. Select the “Cash Handlers” tab, then select the “Fujitsu F53 Dispenser” button.



2. Select the “Initialize” button and wait for the device to say Initialized.

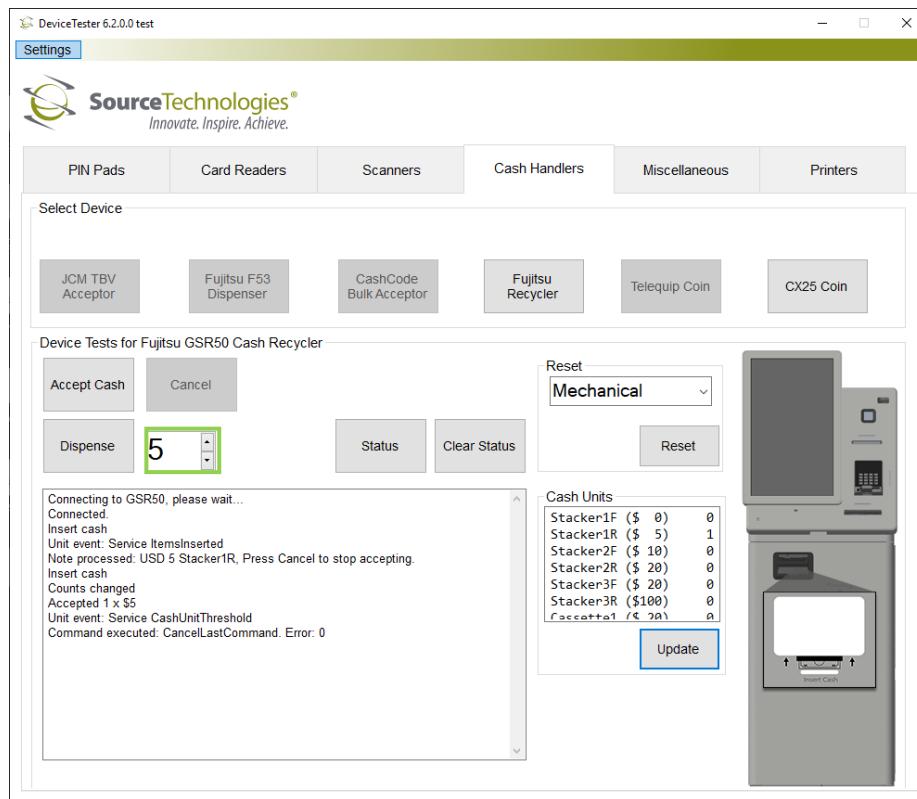


3. To dispense cash, select which notes to dispense, under each cassette drop down box, use the arrow keys to increase/decrease the amount, then select the “Dispense” button. Verify the amount dispensed matches the selections.



3.5 Fujitsu GSR50 Recycler

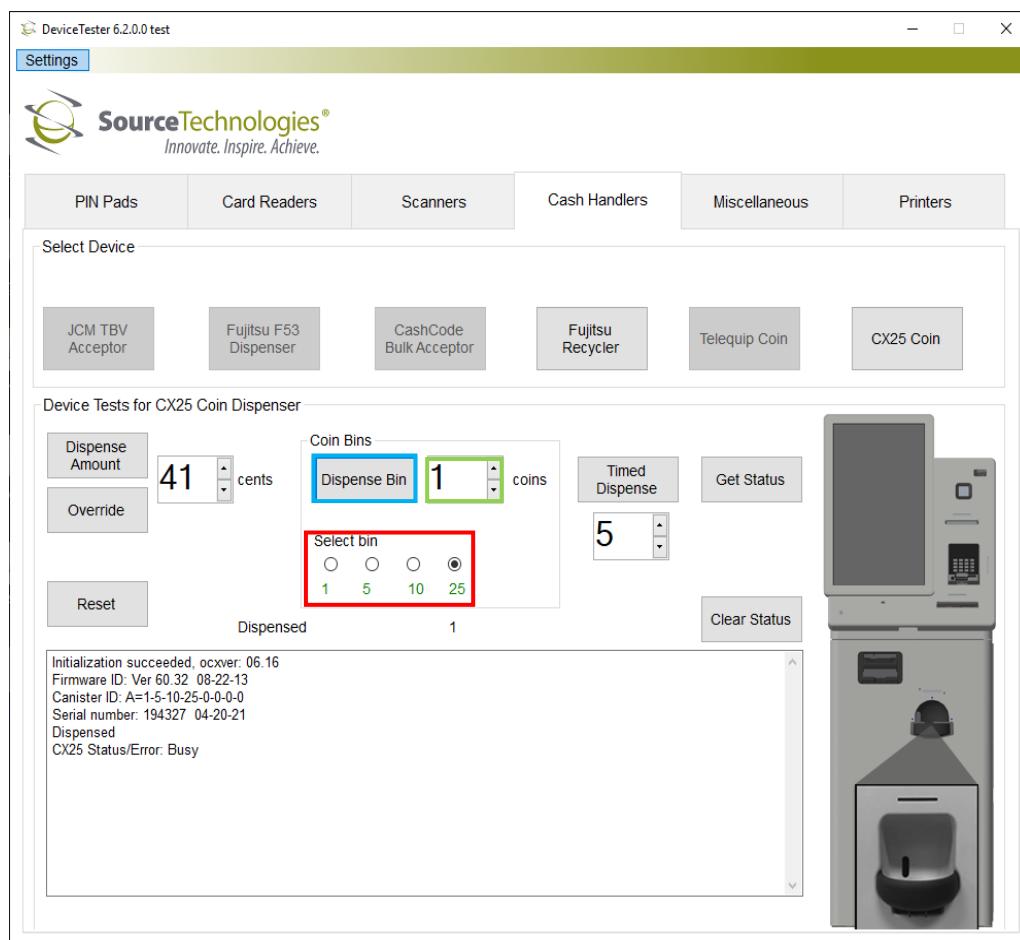
1. Under the “Cash Handlers” tab, select the “Fujitsu Recycler” button. Wait for the unit to initialize and show connected.
2. Select the “Accept Cash” button and insert bills. Once all bills are in select the “Cancel” button.
3. Once you see a popup box, respond with “YES” to “Deposit these notes.
4. Selecting the “Update” button in the Cash Units box (located in the lower right side) will provide an updated status showing the number of bills that are in each cassette.



5. Selecting the “Dispense” button will dispense cash out of the unit. To change the amount of cash dispensed, change the value indicated in the green box above.
- Note:** The requested amount must be capable for the unit.

3.6 CX25 Coin Dispenser

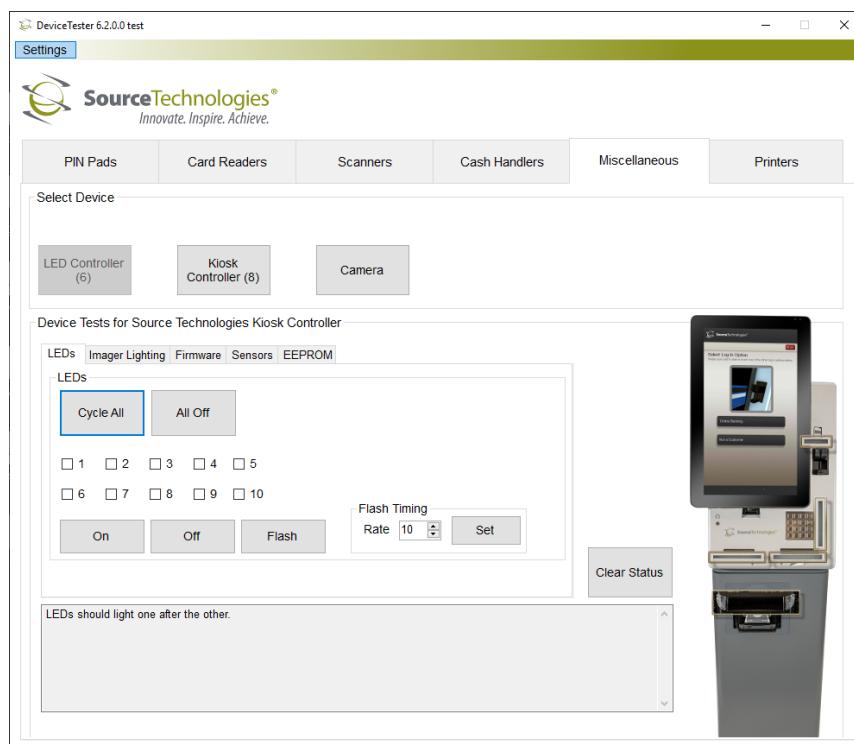
1. Under the “Cash Handlers” tab, select the “CX25 Coin” button.
2. Under the “Coin Bins” box, select one of the coin types indicated in the red box below, determine the number of coins to dispense by updating the number in the green box. Select the “Dispense Bin” button indicated by the blue box. Verify the number of coins dispensed to the number requested.
3. To dispense a specific amount, change the cents box value, then select the “Dispense Amount” button. Verify the amount dispensed matches the requested amount.



3.7 Kiosk Controller

3.7.1 LEDs

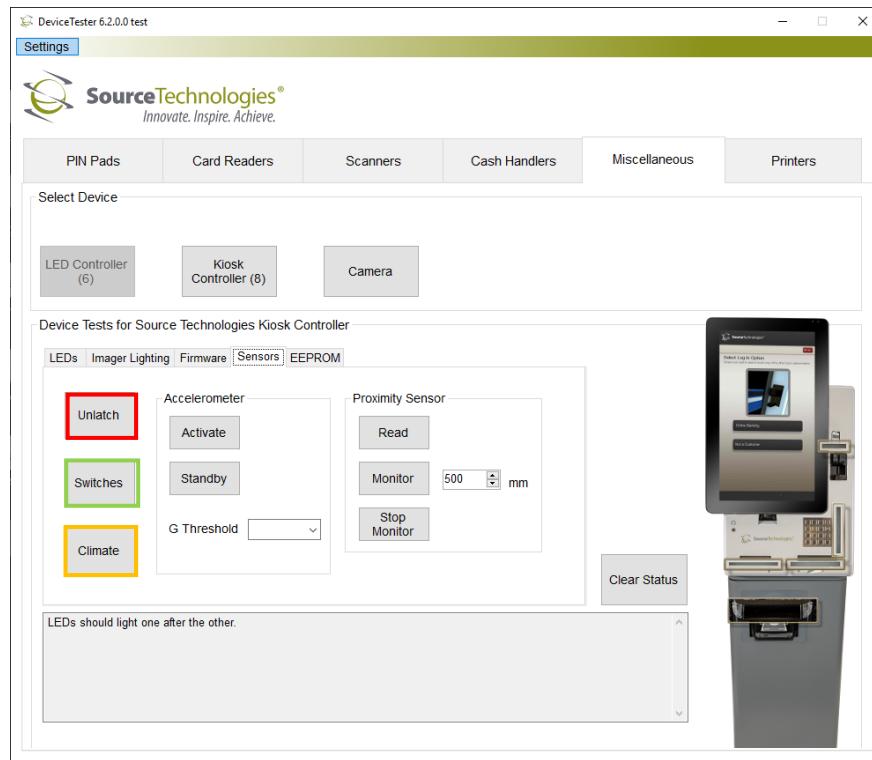
1. Select the “Miscellaneous” tab, then select the “Kiosk Controller” button.
2. Under the “LEDs” tab, select the “Cycle All” button to cycle through all the LED devices. LED Cycle Order: LED1=Receipt Printer, LED2=Self 4000 Combo, LED3=Check Scanner, LED4=Cash Acceptor or Coin Dispenser, LED5=Cash Dispenser.
NOTE: You can turn on/off each LED, by selecting (check mark in the box) the 1-5 boxes and select the On or Off buttons.



3.7.2 Sensors and Switches

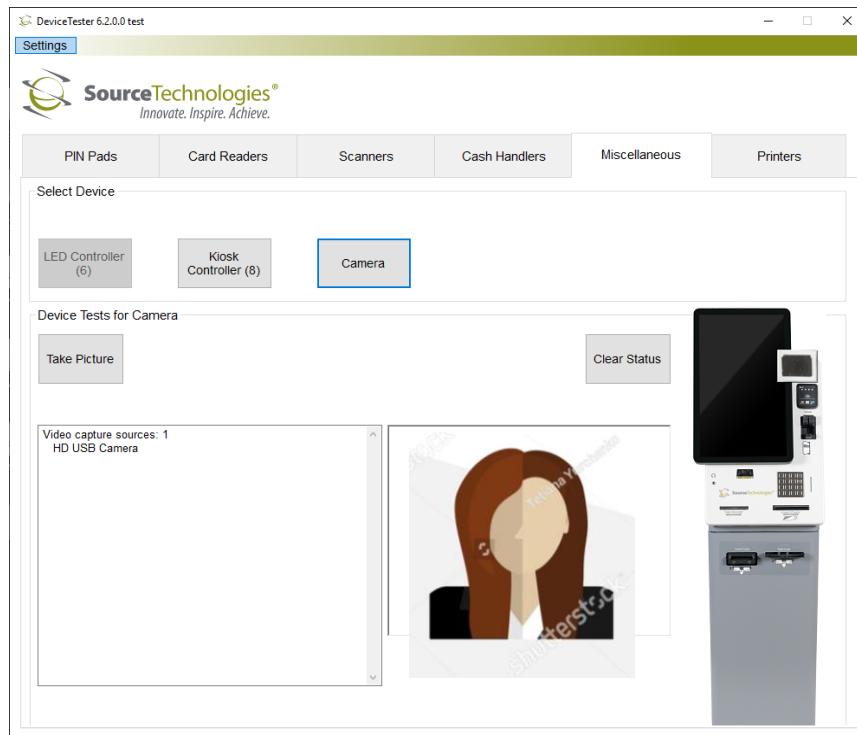
1. Select the “Sensors” tab.
2. Unlock the cabinet, by selecting the “Unlatch button” indicated by the red box on the next page. The screen will display unlatched.
3. To check sensors and cabinet/safe alarm switches Select the “Switches” button indicated by the green box on the next page. The display will update with the status of each of the switches.

4. Select the “Climate” button to check the temp. around the kiosk controller indicated by the orange box below.
5. Under “Proximity Sensor” section, select the “Read” button to display how far you are from the kiosk.



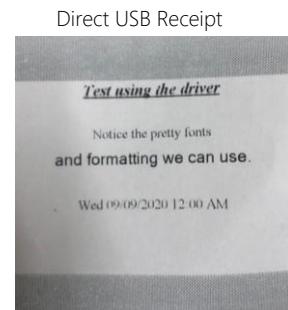
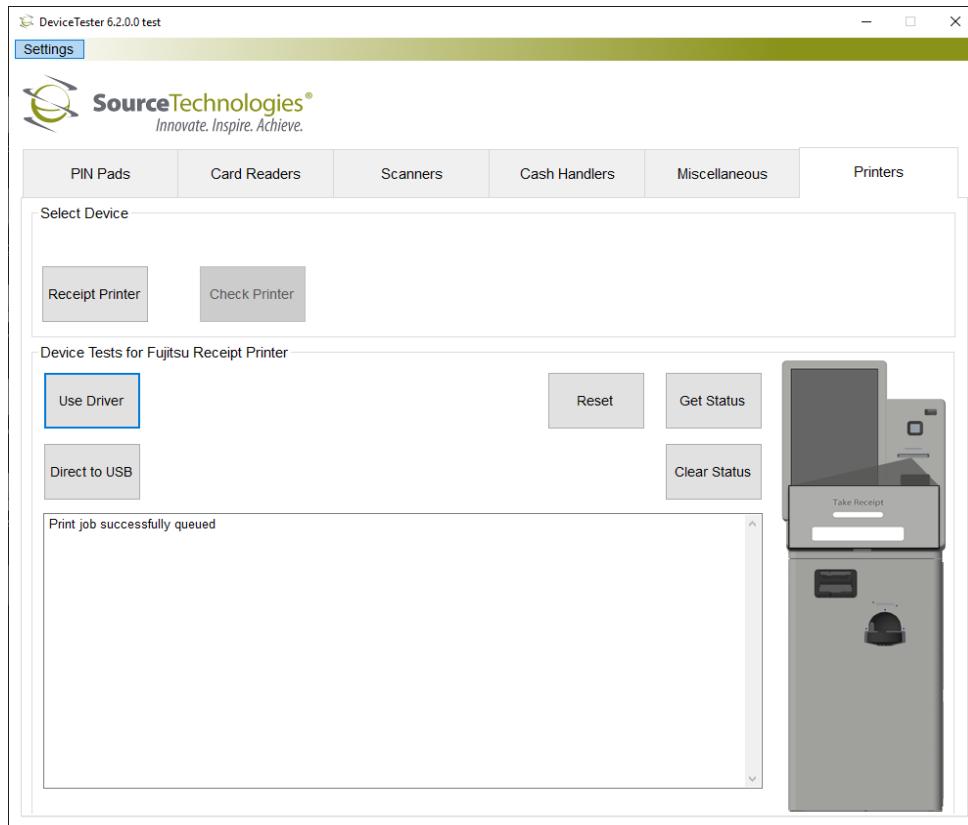
3.8 Camera

1. Under the “Miscellaneous” tab, select the “Camera” button.
2. Select the “Take Picture” button to take a picture.
3. The image is displayed in the box as shown below.



3.9 Receipt Printer

1. Select the “Printers” tab, then select the “Receipt Printer” button.
2. Select the “Use Driver” button to print a driver test receipt.
3. Select the “Direct USB” button to print USB test receipt.



CHAPTER 4 – CONTACT INFORMATION

Source Technologies
Attn.: Inside Sales

11401A Granite Street, Charlotte, NC 28273
800.922.8501 (Voice)
704.522.8579 (Fax)

www.sourcetech.com

Technical Support

Contact Procedure

Before contacting Technical Support, please gather the following information:

1. Kiosk serial number and REV level.
2. Contact name and phone number of person at the site.
3. Street address where the kiosk is located.
4. List of all symptoms the kiosk is exhibiting.

Contact your company's internal help desk and explain the nature of the problem. For technical support, call: 1.800.922.8501